



ISS, UK Facility Services Company, further extends its use of Time and Attendance solutions from Intelligent Time Systems

Leading UK Facility Services company improves Human Capital management and client service using Tru-Time solution

ISS, one of the UK's largest facility services providers, has contracted Intelligent Time Systems (ITS) to develop a Timesheet Data Entry system that will integrate with its central payroll. The new Timesheet system will cover head office staff and all other employees not currently using Tru-Time, the time and attendance solution from ITS. Tru-Time has been used by ISS since 2005 to manage employees hours and access when working on client sites, and is constantly being rolled out to new clients as they come on board. When the new Timesheet Data Entry system is fully live, hours for all 42,000 employees will be managed through Tru-Time.

ISS is currently using the HR module, which provides full recording and reporting facilities for recruitment, training, appraisals, visas, work permits, and qualifications. This enables the company to proactively manage its workforce, ensuring that the correct person, with the right qualifications is at the right place at the right time. ISS applies various different access technologies according to client site requirements and is using biometric scanning machines from ITS at large sites as it provides a more secure, reliable form of clocking, preventing fraud.

The ITS solution allows ISS to deal effectively with the new health and safety directives, particularly legislation for lone workers. Employers must now have processes in place to ensure they monitor when employees access and leave the workplace. Tru-Time alerts managers if lone workers have not clocked out according to pre-set times, either by email flags or SMS messages. Instances can be immediately investigated, thus protecting the welfare of the employee. For ISS, it is also important to demonstrate this capability to clients. Access Control from ITS can also be timed and zoned, enabling ISS to provide additional security as well as details about who is on the client site and where they are.

Since implementing this ITS solution, ISS has seen improved productivity and the company now has more accurate records of employees' working hours, so can proactively manage its labour budget as a result.

According to Richard Bishop-Laggett, HR Services and Development Director at ISS; *"People are our business and managing such a large workforce that operates on diverse client sites is a challenge. A flexible time and attendance system is an essential requirement for our business, and ITS' solution really stands out from the rest in its flexibility and innovation...."*

...The initial implementation of Tru-Time has proven very successful and so we are rolling out the system to new customers. ITS' willingness and ability to develop the Timesheet Data Entry system, that will integrate with our payroll, is a good example of their determination to provide customers with solutions that really support business requirements."

Mark Nutter, Managing Director of ITS said, *"At ITS we are committed to providing easy to use, robust systems, that enable our clients to manage their staff - which is often their largest asset - as effectively as possible. We enable organisations like ISS to comply with a myriad of legislation including working time directives, health & safety, lone worker, and much more, while helping them to deliver better service to their customers and improve efficiency, thereby saving costs."*

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NOTES TO EDITORS

About ISS (UK)

Founded in Denmark in 1901, ISS entered the UK marketplace in 1968 and is now one of the country's largest facility services providers with revenues exceeding £700m pa and employing over 42,000 people.

Customers may choose to partner with ISS from the delivery of a single service, such as staff catering, through to integrated Facility Services, comprising a number of specialised services. These range from office cleaning to other facility services like reception, help desk, delivery of internal mail, grounds maintenance, pest control, and buildings maintenance.

Service provision is mostly provided via directly employed ISS personnel from multi-skilled teams, from dedicated professionals, or from specialist divisions, like ISS Building Services, where recognised qualifications, experience and competencies are necessary.

For more information, please visit: www.uk.issworld.com

About Intelligent Time Systems Limited

Established in 1998, Intelligent Time Systems (ITS) aims to provide the most innovative, flexible and comprehensive employee workplace management systems for businesses of every size and type. ITS' diverse product range provides an effective solution for a company's time & attendance, payroll, personnel, employee attendance, rostering, job costing and access control requirements.

Tru-Time, their premier time and attendance system reports on historical data and provides access to 'real time' information. Its features include cost centre analysis, Activity Monitoring, and Job Costing. It also offers the latest in Ethernet, Biometric, proximity, barcode and GPRS handheld data capture devices.

The company has a policy of fixed price implementations ensuring that all customer projects are successful, without any hidden costs.

The company has been recognised by Deloitte as one the 500 fastest growing technology companies in Europe.

High profile customers include AIG Europe, Legoland, London Borough of Camden, Interserve, North Cornwall District Council, Numatic, Stannah Stairlifts, and SpecSavers

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